# Triggers

Quick Guide

Triggers for data and SMS usage

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# Introduction

Triggers can help you to keep control over your data and SMS usage, to avoid e.g. overusage.
When a trigger threshold is reached you can e.g get an automated email notification.
Below are some example of triggers that can be defined:

- Weekly trigger for data

    - IF data usage per subscription for all networks is more than 25 MB in one week
      THEN send notification to john.doe@smartiot.com

- Weekly trigger for SMS

    - IF more than 10 SMS are sent in one week THEN send notification to john.doe@smartiot.com

You can also define triggers for other purposes e.g.:

- If the SIM card is moved to another device (Fraud).

- If the used network is changing.

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# Trigger options

There are 2 different trigger functions in the Service Portal

- Trigger management

  - Is only applicable for data and contains more actions.

- Trigger management (legacy)

  - Can be used both for data and SMS but with fewer actions.

**Note:**

- If you use action "Deactivate subscription", the subscription (SIM card) cannot be used any more. To activate the subscription again please contact [support](support).

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# Trigger configuration for data usage
## Create new trigger

1. Login to the [Service Portal](Service Portal)

2. On the "Operations" tab choose "Automation" and then "Trigger Management".

3. Click "CREATE NEW"

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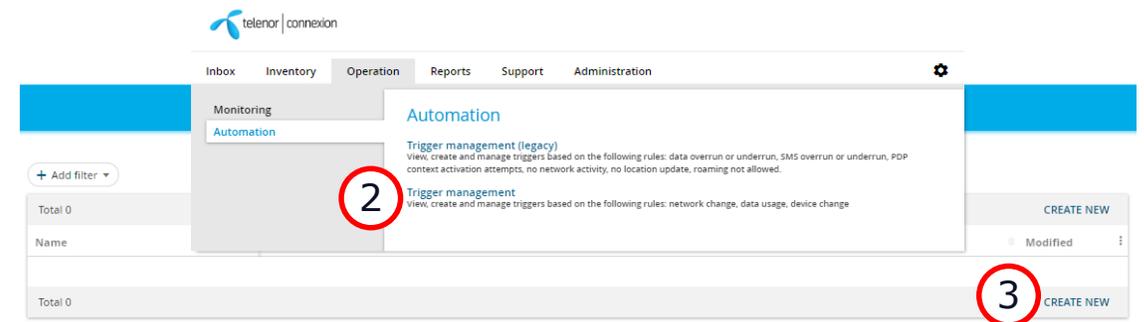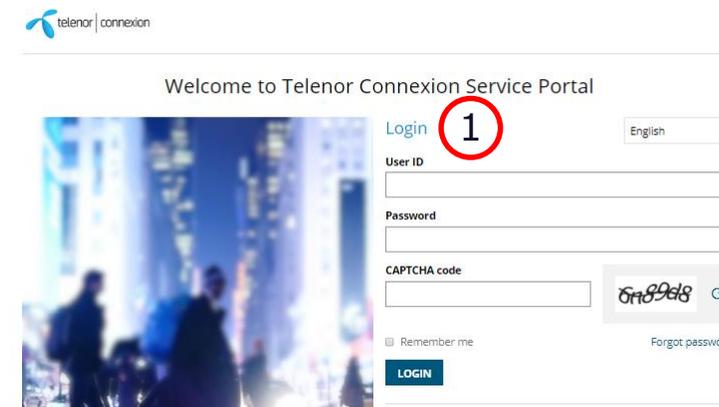
# Trigger configuration for data usage
## Select target

1. Select target "Subscription package"

2. Select Subscription package

   • All SIM cards using this subscription package will be affected by the trigger.

3. Click NEXT

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# Trigger configuration for data usage
## Select category

1.  Select the type of rule you want to apply for the trigger

    - To keep control over data usage, select "Cost prevention"

2.  Click "NEXT"

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# Trigger configuration for data usage
## Define rule(s)

1. Select "Data usage".

2. Define the rule

   - Type amount of data to be counted.

   - You can define the trigger to count data monthly, weekly or under an unlimited time.

3. Define the action to take

   - "Send notification".

   - Add your E-mail address(s).

4. Click "NEXT"

# Trigger configuration for data usage
## Select owner of the trigger

1. Select the owner organization of the trigger (i.e. your own enterprise)

2. Click "NEXT"

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# Trigger configuration for data usage
## Summary

1. Change name of the trigger and add a description (if needed)

2. Confirm that the rule is correct

3. Click "COMPLETE"

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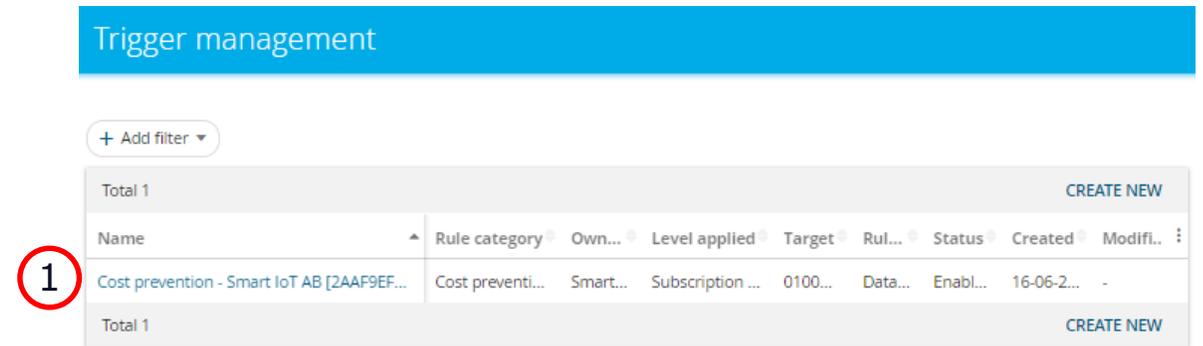
# Trigger configuration for data usage
## Trigger ready

1. Your trigger is now ready to be used.

   - You can click on the trigger name, at any time, and "edit" the trigger definition.

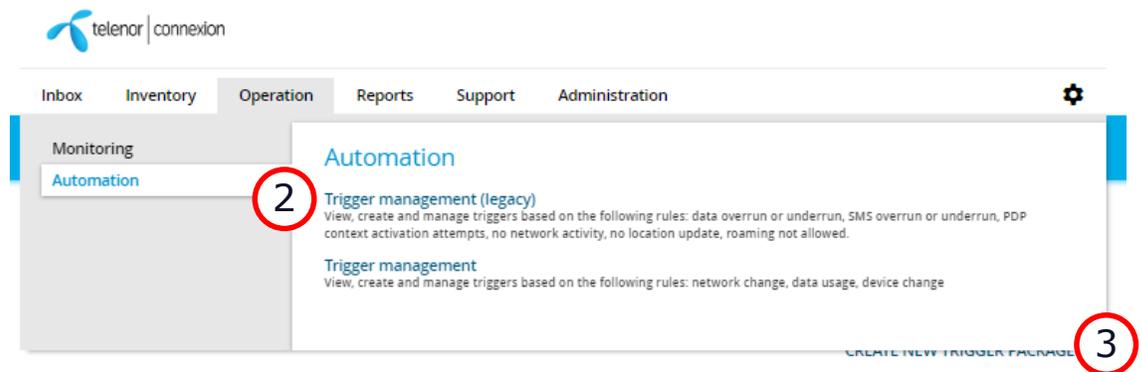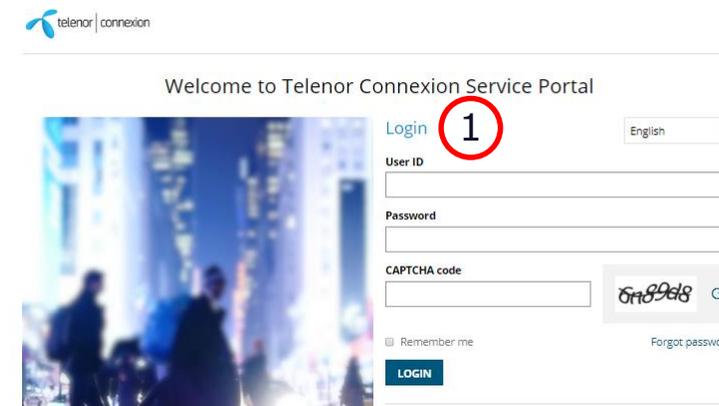   - It's also possible to "delete" and "disable" the trigger.

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# Trigger configuration for SMS usage

1. Login to the [Service Portal](#)

2. On the "Operations" tab choose "Automation" and then "Trigger Management (legacy)".

3. Click "CREATE NEW TRIGGER PACKAGE"

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# Trigger configuration for SMS usage
## Define the trigger (1)

1. Edit "General information"

   • Name and description of the trigger.

2. Define "Usage-based rule"

   • Click "ADD NEW RULE"

   • Select which rule to apply (weekly and hourly usage is supported)

   • Select how many weeks or hours that is applicable for counting SMS.

   • Type amount of SMS to be counted, before a notification should be sent (limit).

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# Trigger configuration for SMS usage
## Define the trigger (2)

3. Select the subscription package for which the rule should apply.

4. Add your E-mail address

   - Several E-mail addresses can be added.

   - Click "ADD NEW EMAIL"

5. Click "SAVE"

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# Trigger configuration for SMS usage
## Trigger ready

1. Your trigger is now ready to be used.

   - You can click on the trigger name, at any time, to get a summary of the trigger and edit the configuration.

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